



REFERRALS INFORMATION

LANGLEY HOUSE TRUST
HELPING PEOPLE TO LIVE CRIME-FREE LIVES

“I haven’t committed one single offence in two years now...”

1 Who We Are & How to Make a Referral

Langley House Trust Overview

Langley House Trust is an innovative Christian charity that provides specialist housing, programmes and support services in the community and targeted advice in prisons for individuals who have a history of offending behaviour and are seeking to live crime-free. Since 1958 we have earned an enviable reputation for reducing reoffending with proven results.

Part of the Langley House Trust group, Kainos Community transforms lives through Challenge to Change, a pioneering prison wing community and post-release mentoring programme.

Regardless of a person’s history, our passion is to change every life for the better, working with people of all faiths and none.

- Over 115 sites*
- 20 local authority areas*
- c. 500 bed spaces*
- c. 800-1200 clients
- Less than 3%
reconviction rate for
those in our housing

“This has been amazing for me – it has changed my life completely.”

*details correct as of January 2019

Community Referrals

Anyone can make a referral to us. Please read through the material in this pack, the accompanying project information sheets and complete the application form. The application form is also available as a download from our website: www.langleyhoustrust.org.

Additional information required to make a referral:

- Offender risk information, using relevant sections of OASys, Risk Management Plan (from National Probation Service) MAPPA information, if required, must be agreed separately by the MAPPA Administrator.
- Most recent Pre-Sentence Report or Parole Report
- Offending history (to be shared via email and not using Police owned information such as pre-cons)

Please note: the requirement of this information is supported by the Probation Circular April 2013 and Langley’s Service Level Agreement with HMPPS, dated June 2021

Please contact us if you do not have this information or need support in gathering this. If you are uncertain about funding for a placement, please contact us before taking the time to apply. We regret that we are unable to place couples or accept pets.

Send the completed application form and any supporting documents to the address below. If you would like to talk to someone, or check on the progress of a referral, please contact our Referrals Team:

Address: Langley House Trust, Referrals, PO Box 6364, Coventry, CV6 9LL

Telephone: 02476 587360

Fax: 02476 587379

Email: referrals@langleyhoustrust.org

www.langleyhoustrust.org

Prison Referrals

‘Challenge to Change’ currently runs within HMP Lancaster Farms. To enquire about referring someone into ‘Challenge to Change’ call the Kainos team:

- HMP Lancaster Farms –: 01524563576

Please note: Challenge to Change may be available at additional prisons in the future, subject to funding.

2 Who We Work With

Langley works with adult men and women (18+) who have offended or who are at risk of offending. We are skilled in working with those deemed 'hard to place' and those with complex needs. This includes individuals who are subject to MAPPAs (Multi Agency Public Protection Arrangements) and those who are high risk of harm and high risk of reoffending.

Our services provide for:

- Multiple and complex needs
- Mental illness diagnoses
- Personality disorder diagnoses
- Learning disabilities (mild to moderate)
- Substance misuse issues
- Health and physical care needs
- Physical disabilities and limited mobility
- Individuals who are institutionalised
- Individuals coming from medium secure units
- Applicants under mental health sections (e.g. section 41, section 117)

Our Services

We provide a variety of targeted and bespoke services which help people to reintegrate into society and live crime-free.

Our services comprise:

- Housing
- Residential Care
- Mental health support
- Addiction support
- Skills to independence initiatives
- Advice and rehabilitation in prison

Housing:

We offer accommodation in pleasant, attractive surroundings in both urban and rural settings.

Please note – some local authorities require a local connection.

We have community houses, hostels and individual flats, accommodation for those who have a disability or who have limited mobility and we also offer therapeutic environments in safe and secure Care Quality Commission registered care homes. Many of our sites are staffed 24/7 and there is building security at each of our premises.

Our housing services comprise:

- **Intensive Housing Management** Enabling people to maintain a tenancy, develop their skills to budget, pay rent and bills and report repairs. In addition, we offer a signposting service so that people can access training and employment opportunities and support for specialist areas including addiction issues and mental health.
- **Supported Housing** Helping people to maintain a tenancy, develop life skills, access and manage support for addictions and mental health issues, engage with key community services (e.g. GPs, advocacy services), access education and training and develop their employability skills.
- **Residential Care and Extra Care** Providing high-level support for people with complex mental and physical care needs, one-to-one 24/7 staff supervision (as required), specialist psychiatrist and psychologist support for mental health issues (as required), skills for independent living, support to access education, training and employment. Domiciliary care can also be provided as required when individuals move on.
- **Move-on Housing** A range of move-on housing in the community (including for those on care placements): providing a step-down service from our main projects towards more independent living, with support to develop life skills and access education, training and employment opportunities.
- **Floating Support** Providing tailored support in someone's own accommodation, helping them to maintain their tenancy and work towards goals for crime-free living.

Mental Health Support:

We provide a range of support for people experiencing mental health issues and personality disorders, working alongside community mental health teams. Our registered care homes and extra care housing provide placements for individuals coming from medium secure units who require a secure step-down service and who are under mental health sections (e.g. section 41, section 117). Each placement is individually assessed to ensure that individuals receive the care and support they require. We can also provide in-house social supervision and psychologist and psychiatrist services.

Addiction Support:

We support people to tackle addiction issues and work closely with local alcohol and drug agencies to ensure they achieve positive outcomes. This includes helping people to identify triggers, develop personal responsibility for managing their risks and grow positive skills and talents to reduce addictive behaviours and dependencies.

Skills to Independence Initiatives:

We offer a number of in-house training and development opportunities across our projects. We also have links with local education and training providers and other voluntary agencies to provide further volunteering, training and employability opportunities.

Advice and Rehabilitation in Prison: We provide targeted advice in a range of prisons addressing key issues relating to housing, debt, finance, benefits, gambling and reintegration into the community for long-sentence prisoners.

Through Kainos Community we deliver Challenge to Change, a programme accredited by CSAPP and suitable for delivery within a prison wing community or post-release as a mentoring programme. Challenge to Change incorporates cognitive behaviour therapy and a therapeutic community environment in which participants live 24 hours a day, seven days a week for six months. The programme is based on the principles of forgiveness, accountability and restoration and challenges men to examine their thinking, attitudes and behaviour in order to live crime-free on release.

“Langley is a good place, the people are good, the place is good.”

3 Our Approach

Our approach is pragmatic, responsive and tailored to each person we work with. At the heart of our approach is the belief that people can change, regardless of their history. Consequently we have a track record of success in working with people who have previously failed in other placements.

Our approach is:

- **Person-centered – with a focus on recovery and independence** Care and support is shaped around the distinct needs and aspirations of each person. Every person has their own housing, support or care plan which is reviewed and updated regularly in one-to-one key work sessions with their housing or support worker. Key work sessions help individuals to set a range of realistic and achievable goals that are worked towards and monitored. We support people to live as independently as possible, develop living and financial skills, access training, education and employment opportunities and participate in local community life.
- **Respectful of privacy and dignity** We take the privacy and dignity of our clients seriously. We empower people to make their own choices, wherever possible. Over 90% of our accommodation provides individual, lockable rooms, with a proportion having ensuite facilities. We maintain firm boundaries whilst treating every person with care and respect.
- **Respectful of privacy and dignity** Our risk assessments and risk management plans are comprehensive and responsive to changing risks and needs. They are reviewed at least every three months and are based on offender risk assessment documentation from the National Probation Service .. This provides a consistency of approach when individuals transfer to our services.

We work in close partnership with the stakeholders involved in supervising the individual (e.g. Police, the National Probation Service) and participate in multi-agency meetings to ensure that key working

complements work undertaken under statutory orders or licences. We have a number of information sharing agreements in place which enable us to provide and receive information in a timely manner to support best-practice risk management. Across the country, we have established working relationships with prisons, the National Probation Service, MAPPA teams, community mental health teams and addiction support services.

Safeguarding is of primary importance and we have comprehensive policies and procedures in place in relation to both the safeguarding of vulnerable adults and children.

- **Committed to partnership-working** In addition to working with statutory agencies to manage risk, we also work with education and training providers, voluntary organisations, businesses and faith groups to provide volunteering, education, training and employment opportunities for our clients. We are committed to working in partnership to maximise resources, share good practice and ensure best possible outcomes are achieved.
- **Responsive to client input – creating ownership and autonomy** Clients are involved at every level of our organisation – from Board to project level – to help create ownership and autonomy. We provide a range of formal and informal feedback options including an annual client satisfaction survey, comment cards and regular client forums (regional and national). All formal feedback is monitored and used to improve services at a local level.
- **Focused on Equality and Diversity** Our Equality and Diversity Policy covers all nine of the protected characteristics recognised by the Equality Act 2010. We are committed to ensuring that everyone is treated with respect, that people are only selected based on their need for the service (within the limits of the agreed selection criteria) and that no individuals or groups are discriminated against. Please refer to our website for our Equality Statement.



“Langley is a fresh start for me...”

Referrals - T: 02476 587360 E: referrals@langleyhoustrust.org

LANGLEY HOUSE TRUST

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Company No. 7888191

KAINOS COMMUNITY

CHALLENGE TO CHANGE

Kainos Community

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